

Part 1 Preview & Background *Answer these questions before you watch the video.*

Preview Question: What information do you usually give when you check in to a hotel?



Rob

Gist Question: What does Rob tell the hotel clerk, and what does he receive at the end of the conversation?

Part 2 Comprehension *Answer the questions while or after you watch the video.*

1. Rob is from _____.
 - a. Poland
 - b. England
2. Rob is _____.
 - a. a journalist
 - b. a photographer
3. Rob is visiting Poland _____.
 - a. for work
 - b. on holiday
4. Rob _____ a hotel reservation.
 - a. has
 - b. doesn't have
5. Rob's _____ is Walker.
 - a. given name
 - b. surname
6. The woman _____ how to spell Walker.
 - a. knows
 - b. doesn't know
7. Rob will stay in Room _____.
 - a. 301
 - b. 321

Part 3 Discussion

1. What app do you use to make hotel reservations?
↪ Use: **I usually use ... to make hotel reservations.**
↪ Use: **Actually, I usually just call when I want to book a hotel room.**
2. Which of these factors are most important to you when you choose a hotel — amenities, breakfast, location, price, or rating? Why?
↪ Use: **I think ... is the most important factor when I choose a hotel because...**
↪ Use: **I think the most important factor is ... because...**
↪ Use: **The two most important factors are ... because...**
3. What was the last hotel that you stayed at? Where was it? Was it good or bad? Why?
↪ Use: **The last hotel (that) I stayed at was... .**
↪ Use: **It was in... .**
↪ Use: **It was (pretty) ... because...**
4. What do you know about Poland? What is its currency? Its capital? Its population? Its leader?
↪ Use: **People in Poland use... / The currency in Poland is...**
↪ Use: **The capital of Poland is...**
5. Can you think of any famous people from Poland?
↪ Use: **... is Polish. She/He is a...**
↪ Use: **... is from Poland. She/He is a...**
6. Use your phone to check the English Wikipedia page about Poland. Share a few interesting things that you learned with your partner.
↪ Use: **I learned that Poland...**
↪ Use: **I read that Poland...**
↪ Use: **Poland is famous for...**
↪ Use: **I've heard that Polish people...**

Part 4 Grammar Check *Circle the correct preposition. Use ∅ for no preposition.*

1. I'm (∅ / in / on / for / from) London.
2. I'm a (∅ / in / on / for / from) journalist.
3. Today, I'm (∅ / in / on / for / from) Poland.
4. I'm not (∅ / in / on / for / from) holiday.
5. I'm here (∅ / in / on / for / from) work.
6. My name is (∅ / in / on / for / from) Rob Walker.
7. I have (∅ / in / on / for / from) a reservation.
8. Okay, Mr. Walker, you are (∅ / in / on / for / from) Room 321.

Part 5 Dialogue Practice Practice the dialogue with a partner. Change the [highlighted information] with your own ideas.

Guest: Hello.

Clerk: Good [afternoon].

Guest: My name is [Rob Walker]. I have a reservation.

Clerk: Sorry. What's your surname?

Guest: [Walker].

Clerk: How do you spell it?

Guest: [w a l k e r].

Clerk: Sorry?

Guest: [w a l k e r].

Clerk: Thank you. Okay, [Mr. Walker], you are in [Room 321].

Guest: Thanks.

Script

Rob: Hello. I'm Rob. I'm from London. I'm a journalist.

Rob: Today, I'm in Poland. I'm not on holiday. I'm here for work.

Rob: Hello.

Clerk: Good afternoon.

Rob: My name is Rob Walker. I have a reservation.

Clerk: Sorry. What's your surname?

Rob: Walker.

Clerk: How do you spell it?

Rob: w a l k e r

Clerk: Sorry?

Rob: w a l k e r

Clerk: Thank you. Okay, Mr. Walker, you are in Room 321.

Rob: Thanks.

Answers

Part 2 — Comprehension

1. Rob is from **England**.
2. Rob is a **journalist**.
3. Rob is visiting Poland **for work**.
4. Rob **has** a hotel reservation.
5. Rob's **surname** is Walker.
6. The woman **doesn't know** how to spell Walker.
7. Rob will stay in Room **321**.

Part 4 — Grammar Check

1. **from**
2. **Ø**
3. **in**
4. **on**
5. **for**
6. **Ø**
7. **Ø**
8. **in**