

1.2 Jenny Arrives in London

Part 1 Preview & Background *Answer these questions before you watch the video.*

- Rob lives in London. He works for a magazine.
- Jenny is from New York. She also works for a magazine.
- Jenny is on a business trip to London.

Preview Questions: What else do you remember about Jenny and Rob from the previous video?
What information do you usually have to give when you check into a hotel?

Gist Question: Jenny talks to three people in the video. Who are they and what do they talk about?

Part 2 Comprehension *Answer the questions while or after you watch the video.*

- Jenny _____ a reservation for the hotel.
 - made
 - didn't make
- The man asks Jenny to _____ her last name.
 - say
 - spell
 - write
- Jenny has a reservation for _____ nights.
 - three
 - four
 - five
- The man asks to see Jenny's _____.
 - passport
 - reservation
 - signature
- The man asks Jenny to _____ the receipt.
 - sign
 - take
- Jenny will stay in Room _____.
 - 206
 - 286
 - 306
 - 386
- Jenny orders _____ at the restaurant.
 - a bottle of beer
 - a cup of coffee
 - a cup of tea
 - a glass of wine
- Jenny thinks the restaurant is _____.
 - busy
 - beautiful
 - crowded
 - quiet
- Jenny tells Rob that she is a little _____.
 - drunk
 - hungry
 - nervous
 - tired
- Rob offers to meet Jenny _____.
 - at the subway
 - at the office
 - at the hotel
 - at a cafe
- Rob will meet Jenny tomorrow at _____.
 - 9:00 a.m.
 - 9:30 a.m.
 - 9:00 p.m.
 - 9:30 p.m.

Part 3 Dialogue Practice Practice the dialogues with a partner. Replace the [highlighted] information with your own ideas.

Clerk: Good [evening], [madam] .

Guest: Hello, I have a reservation. My name is [Jennifer Zielinski] .

Clerk: Can you spell that please?

Guest: [z i e l i n s k i]

Clerk: For [five nights] ?

Guest: Yes, that's right.

Clerk: Can I have your passport please?

Guest: Just a second. Here you are.

Clerk: Thank you. Can you sign here, please? Thank you.

Guest: Yes. Of course.

Clerk: Here's your key. It's [Room 306] on the [third floor] . The [lift] is over there. Enjoy your stay [Ms. Zielinski] .

Guest: Thank you.

Person A: Hello.

Person B: Is that [Jennifer] ?

Person A: Yes.

Person B: This is [Rob] . [Rob Walker] from [London 24-7] .

Person A: Oh [Rob] . Yes, of course. Hi.

Person B: Hi. How are you?

Person A: Oh, I'm fine thanks. A little [tired] , that's all.

Person B: I can meet you [at the hotel] [tomorrow morning] . Is [nine] okay for you?

Person A: It's perfect.

Person B: Great. Okay. See you [tomorrow] at [nine] .

Person A: Thanks. See you then. Bye.

Part 4 Sentence Building Write sentences about the video clip using the words given. You can change the word form or add words, but you cannot change the word order. Use a present time frame (tenses).

E.g. clerk / front / desk / greet / Jenny

The clerk at the front desk greets Jenny.

1. Jenny / tell / clerk / she / check / in / five / night
2. clerk / ask / see / Jenny / passport
3. clerk / also / ask / Jenny / sign / receipt
4. clerk / give / Jenny / room / key / and / direct / her / toward / elevator
5. later / waitress / talk / Jenny / hotel / restaurant
6. waitress / ask / Jenny / she / come / London / holiday
7. Jenny / tell / her / she / London / business
8. waitress / tell / Jenny / she / Budapest
9. Rob / call / Jenny / and / arrange / meet / her / hotel / 9 a.m.
10. waitress / offer / Jenny / another / tea / but / Jenny / have / go / bed

Part 5 Grammar Check Choose the correct auxiliary verb for each question.

1. What (**am** / **is** / **are**) your name?
2. (**Are** / **Do** / **Can**) you have a reservation?
3. (**Are** / **Do** / **Can**) you spell that please?
4. How long (**do** / **are** / **will**) you stay?
5. How long (**do** / **are** / **will**) you staying?
6. (**Am** / **Do** / **Can**) I have your passport please?
7. (**Are** / **Do** / **Would**) you sign here, please?
8. What floor (**am** / **is** / **are** / **be**) I on?
9. Where (**am** / **is** / **are**) the lift?
10. (**Are** / **Do** / **Would**) you on holiday?
11. Where (**am** / **is** / **are**) you from?
12. (**Is** / **Does** / **Could**) that Jennifer?
13. How (**are** / **do** / **shall**) you?
14. How (**are** / **do** / **shall**) you do?
15. How (**are** / **do** / **shall**) you feeling?
16. (**Are** / **Does** / **Can**) we meet at the hotel tomorrow morning?
17. (**Is** / **Are** / **Can**) nine o'clock okay for you?
18. (**Are** / **Do** / **Would**) you like another tea?
19. When (**is** / **are** / **will**) you go to bed?
20. When (**do** / **are** / **will**) you going to go to bed?

Script

Clerk: Good evening, madam.

Jenny: Hello, I (1) _____ a reservation. My name is Jennifer Zielinski.

Clerk: Can you spell that please?

Jenny: z i e l i n s k i

Clerk: For five nights?

Jenny: Yes, that's right.

Clerk: Can I (2) _____ your passport please?

Jenny: Just a second. Here you are.

Clerk: Thank you. Can you (3) _____ here, please? Thank you.

Clerk: Here's your key. It's room 306 on the third floor. The lift is over there.

Jenny: The lift? Oh, the elevator.

Clerk: Yes. Enjoy your (4) _____, Ms. Zielinski.

Jenny: Thank you.

Waitress: Is your tea okay?

Jenny: Yes, thank you. It's very quiet (5) _____ evening.

Waitress: Yes. Very relaxing. Are you on holiday?

Jenny: No, I'm here (6) _____ business.

Waitress: Where are you from?

Jenny: I'm from New York. What about you?

Waitress: I'm from Budapest in Hungary.

Jenny: Really? Oh sorry.

Waitress: No problem.

Jenny: Hello.

Rob: Is (7) _____ Jennifer?

Jenny: Yes.

Rob: This is Rob. Rob Walker from London 24-7.

Jenny: Oh, Rob. Yes, of course. Hi.

Rob: Hi. How are you?

Jenny: Oh, I'm fine thanks. A little tired, that's (8) _____.

Rob: I can meet you at the hotel tomorrow morning. Is nine okay for you?

Jenny: It's (9) _____.

Rob: Great. Okay. See you tomorrow at nine.

Jenny: Thanks. See you then. Bye.

Waitress: (10) _____ you like another tea?

Jenny: Ah, no. Thanks. It's time for bed.

Waitress: Good night and enjoy your (11) _____.

Jenny: Good night.

Answers

Part 2

1. Jenny **made** a reservation for the hotel.
2. The man asks Jenny to **spell** her last name.
3. Jenny has a reservation for **five** nights.
4. The man asks to see Jenny's **passport**.
5. The man asks Jenny to **sign** the receipt.
6. Jenny will stay in Room **306**.
7. Jenny orders **a cup of tea** at the restaurant.
8. Jenny thinks the restaurant is **quiet**.
9. Jenny tells Rob that she is a little **tired**.
10. Rob offers to meet Jenny **at the hotel**.
11. Rob will meet Jenny tomorrow **at 9:00 a.m.**

Part 4

1. Jenny tells the clerk (that) she is checking in for five nights.
2. The clerk asks to see Jenny's passport.
3. The clerk also asks Jenny to sign the receipt.
4. The clerk gives Jenny [her/the] room key(,) and (he) directs her toward the elevator.
5. Later, a waitress talks to Jenny [in/at] the hotel restaurant.
6. The waitress asks Jenny [if/whether] she came to London on holiday.
7. Jenny tells her (that) she is in London [on/for] business.
8. The waitress tells Jenny (that) she is from Budapest.
9. Rob calls Jenny and arranges to meet her at the hotel at 9 a.m.
10. The waitress offers Jenny another (cup of) tea, but Jenny has to go to bed.

Part 5

1. What (**is**) your name?
2. (**Do**) you have a reservation?
3. (**Can**) you spell that please?
4. How long (**will**) you stay?
5. How long (**are**) you staying?
6. (**Can**) I have your passport please?
7. (**Would**) you sign here, please?
8. What floor (**am**) I on?
9. Where (**is**) the lift?
10. (**Are**) you on holiday?
11. Where (**are**) you from?
12. (**Is**) that Jennifer?
13. How (**are**) you?
14. How (**do**) you do?
15. How (**are**) you feeling?
16. (**Can**) we meet at the hotel tomorrow morning?
17. (**Is**) nine o'clock okay for you?
18. (**Would**) you like another tea?
19. When (**will**) you go to bed?
20. When (**are**) you going to go to bed?

Script

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|----------|-------------|------------|-----------|----------|--------|----------|
| (1) have | (2) have | (3) sign | (4) stay | (5) this | (6) on | (7) that |
| (8) all | (9) perfect | (10) Would | (11) stay | | | |