

Tipping

Part 1 Vocab Preview *Try to infer the meaning of the underlined words before you watch the video.*

1. We have decided to purchase a new car.
2. If you want to leave a tip, you can throw some spare change into the tip jar on the bar.
3. My parents guilted me into coming home for Christmas. I haven't been home for a long time.
4. I don't mind working late, but I draw the line at working weekends.
5. I reviewed all the documents carefully prior to the meeting.
6. Offering a bribe to a public official or a judge is illegal.

Part 2 Comprehension *Decide if each statement is true or false.*

1. **T / F** The woman thinks it is reasonable to tip at a drive-thru window.
2. **T / F** In the 1950s, it was common for people to tip around 10% of the bill.
3. **T / F** Today, Americans are likely to tip 15% or more.
4. **T / F** The woman got angry when she had to throw some money into a tip jar.
5. **T / F** Tipflation refers tipping more and tipping in more situations.
6. **T / F** The woman implies that suggested tip amounts are helpful for consumers.
7. **T / F** The woman doesn't want to tip dog walkers, baristas, and doormen.
8. **T / F** Another problem is people are being asked to tip before a service is completed.
9. **T / F** The woman seems most concerned about having to tip her doctor.

Part 3 Discussion *Discuss these questions with your group.*

1. Which facts or details did you find most surprising or memorable from this video?
2. How do you feel about tipping?
3. From your experience, what is the normal tipping amount in the US? Which services require a tip? Which services do not require a tip?
baristas? bartenders? cab drivers? doctors? estheticians? food delivery? furniture delivery?
hairdressers? housekeepers? massage therapists? mechanics? movers? takeout? waiters?
4. In your opinion, what should the normal tipping amount be in the US? Which services deserve a tip? Which services do not deserve a tip?
5. Have you ever had a bad experience because you didn't tip enough? What happened?
6. How does tipping culture in your country compare to what is described in this video?
7. Have you ever felt pressured to tip in a situation where you didn't think it was necessary? How did you handle it?
8. Have you ever tipped more (or less) than usual because you were in front of other people, such as a date? If so, tell the story.

Part 4 Language *Replace the underlined expression with an expression from the video.*

1. When was the last time you [**bought**] something and you weren't asked for a tip?
2. Tipping culture has gotten [**crazy**] .
3. Tips have been [**increasing**] for decades.
4. What we're seeing now [**across the country**] is something that is known as tipflation.
5. It's not only replacing the old-fashioned tip jars that you could feel good about throwing some [**extra money or coins**] into.
6. You're being [**pressured into**] tipping on something that is not technically a service.
7. Where do you [**set the limit**]?
8. They're being asked to tip [**before**] service completion.

Part 5 Grammar *Choose the best word to complete each sentence.*

1. Tips have been on the _____ for decades.
2. During _____ 1950s, people commonly tipped 10% _____ the bill.
3. By the 1970s and 1980s, that jumped _____ 15%.
4. Today, people tip anywhere _____ 15 to 25%.
5. Today, people tip anywhere _____ 15 and 25%.
6. According to one 2022 survey, consumers said they tipped more _____ 21% _____ average.

Part 6 Sentence Building Write sentences about the video clip using the words given. You can change the word form or add words, but you cannot change the word order.

E.g. tip / culture / get / out / control / US

Tipping culture has gotten out of control in the US.

Tipping culture is getting out of control in the US.

1. customer / ask / to / tip / almost / situation
2. historical / tipping / start / around / 10% / 1950s
3. today / people / regular / leave / much / big / tip / as / as / 25%
4. consumer / also / tip / far / situation / than / before
5. this / phenomenon / know / tipflation
6. consumer / can / feel / pressure / tip / more / when / tipping / front / other / people
7. digital / tipping / replace / tradition / tip / jar / which / used / more / casual / and / optional
8. some / consumer / worry / not / tipping / enough / beforehand / might / result / poor / service

Script

When was the last time you purchased something and you weren't asked for a tip? Yeah, I can't remember either.

Tipping culture has gotten out of control. I get up to the pay window, and she's like, "How much do you want to tip?" What am I going to tip you for? I'm in the drive-thru! Oh my God!

Tips have been on the rise for decades. During the 1950s, people commonly tipped 10% of the bill. By the 1970s and 1980s, that jumped to 15%. Today, people tip anywhere from 15 to 25%. According to one 2022 survey, consumers said they tipped more than 21% on average.

What we're seeing now nationwide is something that is known as "tipflation." At every opportunity, we're being presented with a tablet that's asking us how much we'd like to tip.

In many cases, it's not only replacing the old-fashioned tip jars that you could feel good about throwing some spare change into, but actually suggesting tip amounts—often right in front of the employee receiving that tip. Not to mention, also in front of your dinner date and the dozen or so people standing behind you in line.

Tipflation refers to not just that we're tipping more, but we're tipping everyone for everything.

You're being guilted into tipping on something that is not technically a service. It's someone simply doing their job. In those situations, consumers are feeling resentful. Where do you draw the line?

In recent years, you might have found yourself asking, "Do I tip this barista for pouring that hot coffee? What about when I'm going to a restaurant and picking up takeout? And how much do I tip that doorman, driver, or dog walker?"

Another reason consumers say they feel pressured to tip more: they're being asked to tip prior to service completion.

Asking for a tip beforehand is almost like a bribe, right? I'm afraid not to tip because will you do less good work?

Customers might not be concerned about the barista's perception of their tip before getting their latte, but what about the mechanic repairing your car? I don't know about you, but I'm certainly going to make sure to tip them well to ensure my safety.

Answers

Part 1

1. T / ☐ F The woman thinks it is reasonable to tip at a drive-thru window.
2. ☒ T / F In the 1950s, it was common for people to tip around 10% of the bill.
3. ☒ T / F Today, Americans are likely to tip 15% or more.
4. T / ☐ F The woman got angry when she had to throw some money into a tip jar.
5. ☒ T / F Tipflation refers tipping more and tipping in more situations.
6. T / ☐ F The man says that suggested tip amounts are helpful for consumers
7. T / ☐ F The woman doesn't want to tip dog walkers, baristas, and doormen.
8. ☒ T / F Another problem is people are being asked to tip before a service is completed.
9. T / ☐ F The woman seems most concerned about having to tip her doctor.

Part 4

1. When was the last time you [**purchased**] something and you weren't asked for a tip?
2. Tipping culture has gotten [**out of control**] .
3. Tips have been [**on the rise**] for decades.
4. What we're seeing now [**nationwide**] is something that is known as tipflation.
5. It's not only replacing the tip jars that you could feel good about throwing some [**spare change**] into.
6. You're being [**guilted into**] tipping on something that is not technically a service.
7. Where do you [**draw the line**]?
8. They're being asked to tip [**prior to**] service completion.

Part 5

1. Tips have been on the rise for decades.
2. During the 1950s, people commonly tipped 10% of the bill.
3. By the 1970s and 1980s, that jumped to 15%.
4. Today, people tip anywhere from 15 to 25%.
5. Today, people tip anywhere between 15 and 25%.
6. According to one 2022 survey, consumers said they tipped more than 21% on average.

Part 6

1. Customers are (being) asked to tip in almost every situation.
Customers are (being) asked to tip in almost all situations.
2. Historically, tipping started (at) around 10% in the 1950s.
3. Today, people regularly leave much bigger tips, as much as 25%.
Today, people are regularly leaving much bigger tips, as much as 25%.
4. Consumers also tip in far more situations than before.
Consumers are also tipping in far more situations than before.
5. This phenomenon is known as tipflation.
6. Consumers can feel pressure(d) to tip more when (they are) tipping in front of other people.
7. Digital tipping is replacing the traditional tip jars, which used to be more casual and optional.
8. Some consumers are worried (that) not tipping enough beforehand might result in poor(er) service.
Some consumers worry (that) not tipping enough beforehand might result in poor(er) service.